

REASONS TO CHOOSE HOME CARE

Moving away from your home is such a dramatic change that can be an emotional strain on the entire family. Receiving the care you deserve in the comfort of your own home is truly the best care.

Ask yourself, where would you most want to live?

We find comfort living in a familiar place. Home is a world that we know and can control. Being able to live life on your schedule and to eat food you want when you want is a blessing. We will make it happen because the only schedule that matters is yours.

When your needs change, so do our services.

Flexibility is another huge benefit of working with Primus Home Care. We know that a client's needs change frequently. Our personalized and adaptive services will accommodate your changing needs.

Once a stressful time can become quality family time.

The realities of taking care of a family member can, particularly over time, become stressful and unhealthy. We take care of the day-to-day challenges so that the time the family spends together can be quality and meaningful time.



SERVICE AREA

Cook, DuPage, and Lake Counties of Illinois

For more information about how Primus can be of service to you, please contact us. You are always welcome at Primus.



Primus Home Care is licensed and insured in the state of Illinois.

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Our Family Caring for Yours



LEGACY OF EXCELLENCE by Primus is a self-regulating standard to exceed your expectations by optimizing caregiver screening and selection, expert training, and supervisor support.

PRIMUS HOME CARE

Primus is one of the rare home care agencies that **SPECIALIZE** in **LIVE-IN** home care. Our professionals are specially trained to offer high quality live-in care. *(Hourly services can be arranged upon request)*

Our caregivers undergo **EXCEPTIONALLY RIGOROUS SCREENING PROCESSES AND TRAININGS** to ensure your utmost comforts as well as safety and privacy.

LEGACY OF EXCELLENCE by Primus is a training program as well as a code of conduct, carefully designed to exceed all aspects of your expectations in home care and companionship.



LEGACY OF EXCELLENCE

Primus Home Care strives to provide unparalleled home care experience personalized for your needs and preferences. **LEGACY OF EXCELLENCE** is an agency-wide effort to go above and beyond to ensure a safe, independent, and positive environment for you and your loved ones. **LEGACY OF EXCELLENCE** guides our professionals to observe the following code of conduct.

Compassionate Care

Listen carefully to clients, understand current needs, and be mindful to anticipate future needs.

Organized & Adaptive Services

Know requisite tasks beforehand, adapt to client's changing needs, and apply changes to future services.

Genuine Communications

Listen to clients' needs with genuine interests and provide warm, clear, and honest communications.

Timely Concern Resolutions

Listen carefully to obtain facts, be sincere in expressing regrets, clearly explain what will happen, and follow-up until resolved.

Attitude and Pride

Maintain genuinely compassionate attitude and go out of a way to improve our clients' quality of life. Be proud that our family of caregivers is the best asset of Primus.



SCOPE OF SERVICES

Personalized Care Plan is created at the time of service initiations with inputs from client, family and friends, caregiver, and supervisor. Primus is non-medical home services agency that provides following services.

Personal Care Services

Assistance with the Normal Activities of Daily Living:

- ❖ Bathing, Dressing, and Grooming.
- ❖ Toileting.
- ❖ Transferring and Positioning
- ❖ Ambulation: Moving Around
- ❖ Eating and Cutting Up Foods
- ❖ Medication Reminders

Homemaker Services

- ❖ Meal Preparation
- ❖ Laundry Services
- ❖ Light Housekeeping
- ❖ Essential Shopping
- ❖ Homemaker Routine Training

Companion Services

- ❖ Non-medical Care
- ❖ Supervision
- ❖ Socialization
- ❖ Recreational Activities

“Unparalleled home care experience personalized for your needs and preferences.”